

NCA Self Study
Criterion 1 Documents

Eastern Illinois University

Year 2014

Survey of Non-Profit Organizations
Working with Eastern Illinois University
Student Volunteers

Office of Student Community Service

This paper is posted at The Keep.

http://thekeep.eiu.edu/eiunca_mission_docs/6

Student Community Service Non-Profit Survey feedback - 2013

Agency Name

The Salvation Army

How has this partnership with EIU benefitted the community?

More programs and outreach

Please rate your overall level of satisfaction with your connection.

Strongly agree

Do you have any other comments about the service the EIU volunteers provided?

They are awesome and very professional!

Agency Name

SBLHC

How has this partnership with EIU benefitted the community?

Students can enhance the experience by helping staff with tasks.

Please rate your overall level of satisfaction with your connection.

Strongly agree

Do you have any other comments about the service the EIU volunteers provided?

All of the students are very committed to their volunteer experience

Agency Name

Charleston Civic Association

How has this partnership with EIU benefitted the community?

Students are not usually free the hours that we are open, but gives that volunteer knowledge in what is needed in the community and how their time is so very necessary in helping others.

Please rate your overall level of satisfaction with your connection.

Strongly agree

Do you have any other comments about the service the EIU volunteers provided?**Agency Name**

Odd fellow rebekah home

How has this partnership with EIU benefitted the community?

Our residents enjoy the individual attention they receive from your students. They love having someone just to listen to them and share their life experiences your students are very mature, empathetic and we are very appreciative that they are willing to assist the elderly

Please rate your overall level of satisfaction with your connection.

Strongly agree

Do you have any other comments about the service the EIU volunteers provided?

On a scale of 1-10, I give your students a 15+. They are so thoughtful, caring, and mature. They assist our program so much. We look forward to students coming and providing attention and time to our elderly community. They are a blessing!

Agency Name

Catholic charities of Coles, Douglas, and Edgar co.

How has this partnership with EIU benefitted the community?

EIU volunteers are some of the best and this partnership helps us better serve clients

Please rate your overall level of satisfaction with your connection.

Strongly agree

Do you have any other comments about the service the EIU volunteers provided?**Agency Name**

ICCS/Charleston Teen Reach

How has this partnership with EIU benefitted the community?

Our continued partnership with EIU is the best thing that has happened to our teens.

Please rate your overall level of satisfaction with your connection.

Strongly agree

Do you have any other comments about the service the EIU volunteers provided?

Wonderful to have such positive, inspiring role models at our teen reach facility.

Agency Name

Douglas hart nature center

How has this partnership with EIU benefitted the community?

About 15,000 visitors enjoyed the DHNC in 2012, as trail walkers, festival attendees, birders, campers, students, and more. The goal of our site is to make nature accessible and meaningful to everyone in the community. Land restoration had brought over 170 species of birds to our site, including rare and endangered species. Our trails and festival provide community members with free or low cost option for fresh air and the many other benefits of nature time.

Please rate your overall level of satisfaction with your connection.

Strongly agree

Do you have any other comments about the service the EIU volunteers provided?

We have noticed the enthusiasm of the group's leader is a powerful tool and are lucky to have worked with some excellent leaders! We love having EIU students come out, they always make a big impact.

Contact Information

phone 217-235-4644

Agency Name

Herc

How has this partnership with EIU benefitted the community?

The kick butts day event is community wide, by just being out and representing eiu is beneficial we have always had a great experience with the volunteers and the office.

Please rate your overall level of satisfaction with your connection.

Strongly agree

Agency Name

Mattoon area family YMCA

Please rate your overall level of satisfaction with your connection.

Undecided. The volunteers have been hit and miss.

Contact Information

217-234-9494

Agency Name

Mattoon community food center

How has this partnership with EIU benefitted the community?

Medium but has great potential. My dream is to have students help me televise cooking classes to teach how to prepare basic meals in order to prevent hunger in poor families.

Please rate your overall level of satisfaction with your connection.

agree

Agency Name

Gift of hope

How has this partnership with EIU benefitted the community?

It has resulted in more than 1,000 students and staff registering as donors.

Please rate your overall level of satisfaction with your connection.

Strongly agree

Do you have any other comments about the service the EIU volunteers provided?

Exceptional

Agency Name

Hilltop skilled nursing and rehabilitation center

Please rate your overall level of satisfaction with your connection.

Agree

Do you have any other comments about the service the EIU volunteers provided?

Exceptional

Agency Name

Charleston Food Pantry

How has this partnership with EIU benefitted the community?

We have been able to provide evening hours to our clients

Please rate your overall level of satisfaction with your connection.

Agree

Do you have any other comments about the service the EIU volunteers provided?

It would be most helpful for them to notify if they will be absent this had been a problem in the past.

Contact Information

217-549-5451

Agency Name

Embarras volunteer stewards

How has this partnership with EIU benefitted the community?

We keep exotic plants from spreading in both public and private places, thus benefiting the ecological balance. We educate the public and student volunteers, about the danger of exotic plants.

Please rate your overall level of satisfaction with your connection.

Strongly agree

Do you have any other comments about the service the EIU volunteers provided?

Student volunteers have always been willing workers. They could enjoy the time more if they would follow our advice to wear sturdy footwear, not soft athletic or flip-flops.

Contact Information

217-549-1555

Agency Name

Hope of East Central

How has this partnership with EIU benefitted the community?

When students volunteer at agencies like ours, they provide valuable services that agencies can't afford in terms of time and money. It also demonstrates to community and agency clients that others care!

Please rate your overall level of satisfaction with your connection.

Agree

Contact Information

217-348-8815

Agency Name

Coles county CASA

How has this partnership with EIU benefitted the community?

The partnership allows people from Mattoon where we had our bingo, to see EIU students give to the area, not just to causes in Charleston.

Please rate your overall level of satisfaction with your connection.

Strongly agree

Agency Name

Big Brothers, Big Sisters

How has this partnership with EIU benefitted the community?

EIU plays an integral part in delivery of our programs services. Without student volunteers we would be unable to accomplish what we do in area schools.

Please rate your overall level of satisfaction with your connection.

Strongly agree

Agency Name

American Cancer society

How has this partnership with EIU benefitted the community?

Cancer affects everyone. Makes gift bags to take out to patients.

Please rate your overall level of satisfaction with your connection.

Strongly agree

Agency Name

Body electric

Please rate your overall level of satisfaction with your connection.

Strongly agree

Do you have any other comments about the service the EIU volunteers provided?

Students need to have their own transportation in order to get to our office at Sarah bush Lincoln.

Contact Information

217-348-4570